

HEALTH INSURANCE

MEDICAL CLAIM FORM



Claim your refund online whenever it suits you.
It takes just a few minutes.



Log in to the **Client Portal** 24/7 on our website or mobile app,
and follow these simple steps:

- 1. General information**
- 2. Claim information**
- 3. Upload documents**
- 4. Confirmation**



***Notes:**

- Before you start, we recommend that you:
 - have your Generali card number at hand
 - have your Current Account number at hand
 - scan or photograph with your mobile phone your medical documents
 - scan or photograph with your mobile phone the fiscal receipt
- If you make a claim online, you don't need to send it by post or email.
- Should you have any questions or need to submit additional documents, please email them to **pzonaknade@generali.rs**. Don't forget to provide the claim reference number.